



Project Name: _____.

Dear Valued Customer:

Please take a few minutes time to fill out our company questionnaire. This information will be used to improve and serve you and the needs of our clients in the best possible way.

Point Rating

Very Poor "0" -----"10" Excellent

1. Ability to get a hold of us? _____.
2. Showed up when needed and finished what needed to be done? _____.
3. Quality of our work? _____.
4. Pricing of job and extra work? _____.
5. Timeliness of our work to your job schedule? _____.
6. Professionalism of Owners/PM's? _____.
7. Professionalism of Operators / Laborer's? _____.
8. Change orders and efficiency of paperwork and billing? _____.
9. Do you have any recommendations, so that we may better serve you? _____.

10. Any additional comments or concerns? _____

11. Would you use Midwest Grading, Inc. again? YES NO

12. Could we use you & your company as a reference to other clients? YES NO

We would like to thank you for taking the time filling out this questionnaire so our company can learn and improve, to serve your company with the traits, skills, workmanship & courtesy that you and your clients should expect.

Thank you,

Company Name: _____ Phone #: _____.

Company Address: _____.

Person Filling Out Form: _____ Title: _____.